



# Safety Management System (SMS) Overview for Suppliers

No: **VSV1193-U01**  
Issue: **1**  
Date: **05 March 2026**  
Pages: **1 of 2**

## 1. SCOPE

This SMS overview applies to all suppliers who provide products, components, maintenance, services, or logistical support to Marshall of Cambridge Aerospace Ltd, whether working on-site, off-site, or through subcontractors.

## 2. INTRODUCTION

This document provides an overview of our SMS requirements and expectations for all suppliers involved in supporting our aviation operations. It ensures that suppliers understand their roles and responsibilities in maintaining and enhancing safety throughout our supply chain.

At Marshall of Cambridge Aerospace Ltd, safety is our highest priority. As part of the global aviation industry, we are committed to upholding the highest standards of safety, reliability, and compliance. Our Safety Management System (SMS) is a structured and proactive approach to managing safety risks and ensuring continuous improvement. We expect all our suppliers, contractors, and partners to fully support and align with our SMS.

This document does not replace contractual, regulatory, or quality requirements and is intended for information and awareness purposes only.

## 3. KEY PRINCIPLES OF OUR SMS

### 3.1. SAFETY POLICY AND OBJECTIVES

- Suppliers are expected to demonstrate a clear commitment to safety.
- All suppliers are expected to have their own documented safety policies that align with Marshall of Cambridge Aerospace Ltd.'s standards.
- Senior leadership of supplier organisations are expected to be actively engaged in promoting a safety-first culture.

### 3.2. SAFETY RISK MANAGEMENT

- Suppliers are expected to identify, assess, and mitigate safety hazards related to their products or services.
- Proactive hazard identification, risk assessments, and implementation of control measures are required.
- Changes in design, processes, or operations are expected to include a safety risk evaluation.

### 3.3. SAFETY ASSURANCE

- Suppliers are responsible for monitoring and measuring their safety performance.
- Nonconformances, deviations, and safety issues are expected to be reported promptly.
- Suppliers are expected to cooperate in safety audits, performance reviews, and corrective action processes.

### 3.4. SAFETY PROMOTION

- Suppliers are expected to ensure all employees are trained and competent in safety responsibilities relevant to their roles.
- Participation in safety briefings, safety awareness programs, and continuous learning is encouraged and often required.

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Pages: **2 of 2**

- Open communication and reporting of safety concerns without fear of retribution are essential.

## 4. COMPLIANCE AND REGULATORY REQUIREMENTS

Suppliers operate under applicable aviation regulatory requirements, including but not limited to those from:

- ICAO
- EASA/CAA
- National Aviation Authorities (NAAs)
- AS9100, ISO 9001, or other applicable quality/safety standards

Compliance with Marshall of Cambridge Aerospace Ltd.'s internal standards, procedures and contracts is mandatory.

## 5. REPORTING AND INCIDENT MANAGEMENT

- All incidents, accidents, near misses, and safety concerns relative to products, components, maintenance, services, or logistical support are expected to be reported to Marshall of Cambridge Aerospace Ltd immediately.
- Suppliers are expected to support investigations and contribute to root cause analysis and implementation of corrective actions.
- Confidential and non-punitive reporting practices are expected to be supported.

## 6. OVERSIGHT AND CONTINUOUS IMPROVEMENT

- Marshall of Cambridge Aerospace Ltd may conduct audits, inspections, and performance reviews of supplier operations and safety programs.
- Suppliers are expected to participate in continuous improvement initiatives and respond to audit findings in a timely manner.
- Lessons learned are expected to be integrated into operational practices to prevent recurrence.

## 7. DOCUMENTATION AND RECORDS

- Suppliers are expected to maintain records of training, inspections, maintenance, and safety evaluations as required by aviation regulations and contractual agreements.
- Documentation is expected to be current, accessible, and auditable upon request.

## 8. NON-COMPLIANCE

- Safety-related concerns may be addressed through existing contractual and quality processes.
- Any actions, where necessary, are managed in accordance with the agreed contractual terms between Marshall of Cambridge Aerospace Ltd. and the supplier.

## 9. SUPPLIER AWARENESS

This document is provided to support supplier awareness of the Marshall of Cambridge Aerospace Ltd.'s safety expectations and requirements.

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